

FREQUENTLY ASKED QUESTIONS For UVA and HSF Employees

Q. What is UVA-WorkMed and how is it different from UVA Employee Health?

A. UVA-WorkMed is a *comprehensive occupational health* program dedicated to serving the occupational health needs of Academic Division employees (Agency 207), HSF employees (Attending physicians and others), and employees external to UVA. UVA-WorkMed is also available to treat Medical Center employees who sustain injuries that occur on the job (please see question/answer regarding on the job injuries.)

UVA Employee Health is the Medical Center’s *comprehensive employee health* program dedicated to serving the employee health needs of Medical Center employees (Agency 209), medical residents, contractual Nutrition Services, and contractual Environmental Services and all other Medical Center contracted workers. UVA Employee Health provides initial triage of work-related injuries, with referral of employees to a panel of which UVA-WorkMed is one if comprehensive treatment is needed.

Q. Where are they both located?

A. UVA-WorkMed is located at 545 Ray C. Hunt Drive at the Fontaine Research Center. As you enter the Fontaine Research Center, turn left at the yield sign at the top of the hill, proceed to the stop sign, and turn right. The building complex that is immediately on your right is 545 Ray C. Hunt Drive. Enter the building at the central doorway located under the covered walkway, and follow the signs to UVA-WorkMed.

UVA Employee Health is located at 1222 JPA.

Q. I work closer to the University Hospital, how do I get to UVA-WorkMed?

A. As one option, you can drive to UVA-WorkMed. The Fontaine Research Park is easily accessible, and 545 Ray C. Hunt Drive has ample free parking. As another option, you can take the free shuttle that runs between the University Hospital, the West Hospital Complex, and the Fontaine Research Park. The times and pick up points of the shuttle service are shown below.

GREEN SHUTTLE SERVICE

Pick Up / Drop Off Location	Times		Final Shuttle Run
Front Entrance, University Hospital	8:00 a.m.	8:30 a.m.	6:00 p.m.
Front Entrance, 545 Ray C. Hunt Drive	8:12 a.m.	8:42 a.m.	6:12 p.m.
Front Entrance, West Complex (Old Hospital)	8:25 a.m.	8:55 a.m.	6:25 p.m.

Q. What are the operating hours of UVA-WorkMed and UVA Employee Health?

A. UVA-WorkMed is open Monday-Friday from 8:00 a.m. until 4:30 p.m. (closed Noon to 1:00 p.m. on Fridays)

UVA Employee Health is open Monday-Friday from 7:30 a.m. until 5:00 p.m. (closed Noon-1:00 p.m. on Wednesdays)

- Q. Where do I go when UVA-WorkMed and/or UVA Employee Health are closed?
- A. If you are injured on the job, or if you have work-related health concern, you may go to the UVa Emergency Department with a referral note from your supervisor.
- Q. What if I am injured on the job while working for the University of Virginia? What do I do?
- A. If you sustain an injury while working for UVA, first report your injury to your supervisor. To receive medical treatment of the injury, you have the option of going to UVA Employee Health at 1222 JPA or to UVA-WorkMed at 545 Ray C. Hunt Drive, whichever is more convenient for you. If the injury is severe enough to warrant emergency medical treatment, you should go to the Emergency Room at the University Hospital. And, if you are working between 4:30 p.m. and 8 a.m., or on a weekend, and are injured, you should go to the Emergency Room.
- Q. What if I am required by the Health System to have an annual tuberculosis (TB) screening for TB compliance? Where do I go?
- A. All employees who are required by the Health System to have an annual TB screening for JCAHO compliance have the option of going to UVA-WorkMed or UVA Employee Health.
- Q. What if, while working, I come in contact with a Medical Center patient and am exposed to an infectious disease or to the patient's blood or body fluid? For example, what if I sustain a needle stick, what do I do?
- A. First, contact your supervisor to report the exposure. You must then go to UVA Employee Health at 1222 JPA.
- Q. What if, as part of my research, I am required to comply with Animal Protocol regulations? Who do I contact?
- A. You must contact UVA-WorkMed to comply with Animal Protocol regulations.
- Q. Who do I contact if I have questions, concerns, or suggestions?
- A. Please contact UVA-WorkMed at 243-0075. UVA-WorkMed staff are available to answer your questions, discuss your concerns, and attend to your suggestions. Questions, concerns, or complaints that cannot be immediately resolved will be referred to the manager of UVA-WorkMed.
- Q. What about the Employee Assistance program? Is it changed or affected by the creation of UVA-WorkMed?
- A. No, the Employee Assistance program, FEAP is not affected. It is still located at 1224 JPA. Employee Assistance staff can be reached at 243-2643.