

## MEMORANDUM

TO: Clinical Faculty, School of Medicine

FROM: Sharon Hostler, M.D., Senior Associate Dean and Professor of Medicine

SUBJECT: Call for Nominations - School of Medicine Award for Clinical Excellence

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I am writing to solicit nominations for the Dean's Award for Clinical Excellence which is presented yearly to physician members of the clinical staff whose actions and behaviors toward patients were judged exemplary and who demonstrated the highest levels of clinical excellence in their practices. These awards were established to reward clinical excellence among junior faculty (assistant or associate professor level, non-tenured). Faculty members who have received this award within the last three years are not eligible to be nominated. A list of previous awardees is attached. The awards carry a stipend of \$2,500.

The nomination packet should include:

1. An up-to-date curriculum vitae.
2. A nominating letter not to exceed five pages of text and one page of figures.
3. A one-page summary which quantifies the nominee's clinical activities; e.g., patient volumes, RVU generation relative to benchmarks.
4. Up to three letters of endorsement of which one should be from referring physicians or clinical services outside the UVa Health System. The other two should be from within the UVa Health System including physician colleagues and/or other members of the clinical system; e.g., nurses.

The President of the Clinical Staff will chair the selection committee that is comprised of the Vice President of the Clinical Staff and three previous recipients of this award (to be selected by the Senior Associate Dean).

**The nomination packets (six copies) should be sent to Sharon Hostler, MD at Box 800793, School of Medicine or delivered to Donna Ferneyhough, 3rd Floor, McKim Hall, 3024.**

Thank you for your help in recognizing the importance of excellence in clinical service.

## CLINICAL EXCELLENCE

Although individual physicians may practice differently depending on personality, specialty, and location, there are certain characteristics common to most good practices and the best physicians excel in many or most of them.

### **1. Esteemed by Colleagues and Referring Physicians**

Is recognized for high quality care which incorporates state-of-the-art practice management with ability to communicate clinical information in a timely manner.

### **2. Shows Compassion**

Exercises sensitivity to the individual patient's situation and provides supporting and nurturing care to the human condition.

### **3. Knows Clinical Field**

Is familiar with, understands, and uses the best, most rigorous information to shape his/her practice.

### **4. Demonstrates High Skill Level**

Has mastered and demonstrates facility in difficult technical procedures and can show that skill level influences patient outcomes.

### **5. Is Innovative**

Creates new approaches in delivering care, generates new techniques or extends previous knowledge into new areas or indications.

### **6. Continually Improves Practice**

Builds on existing knowledge and experience to continually monitor success of and improve practice.

### **7. Is Accessible to Patients and Other Physicians**

Responds to requests for service in a timely and efficient manner.

### **8. Practices Efficiently**

Uses time and resources well; patients are managed with minimal waits and few delays.

### **9. Is Thorough and Complete**

Uses care and appropriate deliberation in decision-making balancing appropriateness and efficiency.

**10. Practices Effective Medicine**

Can demonstrate that practice patterns and behaviors have net positive outcome on health status of patients.

**11. Displays Courtesy**

Treats patients, colleagues, and coworkers with respect; values human dignity in all interactions.

**12. Manages Resources Well**

Is mindful of priorities, costs and benefits of options for patient's treatment.

**13. Shows Dedication to Patient Care**

Is committed to high output and productivity in clinical activities.

**14. Involves Patients in Their Own Care**

Helps patients maintain commitment and involvement in their care process by asking opinions and supporting self-reliance.

**15. Has a High Level of Personal Involvement**

Displays a sense of personal commitment as an individual to the care and well being of patients.

**16. Practices Conscientiously**

Takes responsibilities seriously; makes decisions based more on the needs of patients; takes the professional responsibilities of medicine seriously.

