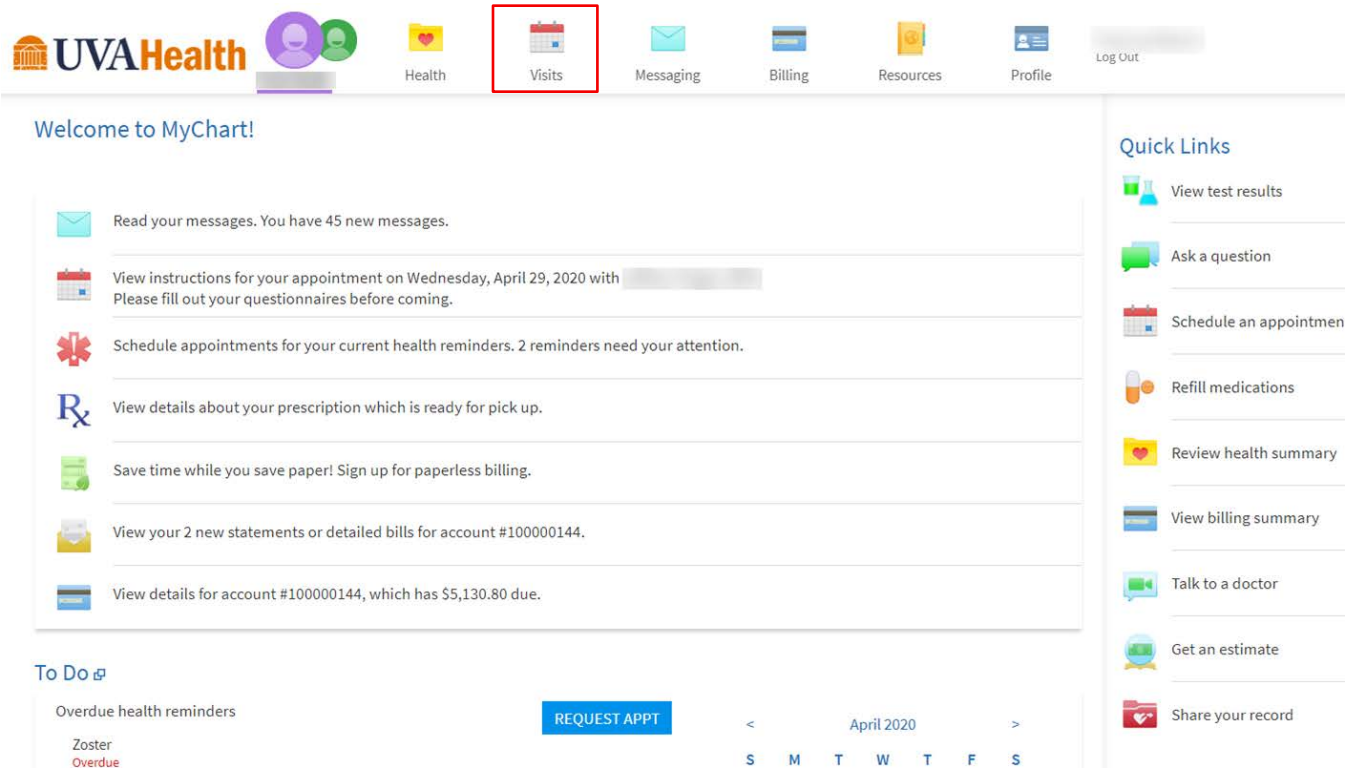


How to Join Your Telemedicine Virtual Visit through MyChart on a Computer

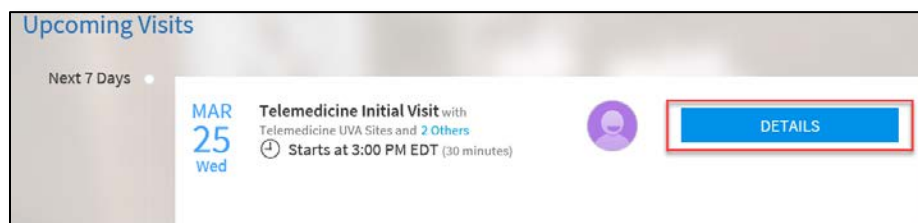
This tip sheet will walk you through the process of connecting to your Telemedicine Virtual Visit using the MyChart web page on a computer.

If you have any MyChart questions or trouble following these instructions, call the MyChart Help Desk 434-243-2500.

1. Log into [UVA MyChart](#) on a computer.
 - a. Use [Safari](#), [Firefox](#), or [Chrome](#) as your browser
2. Find the “**Visits**” tab, and choose “**Appointments and Visits**” from the drop down.

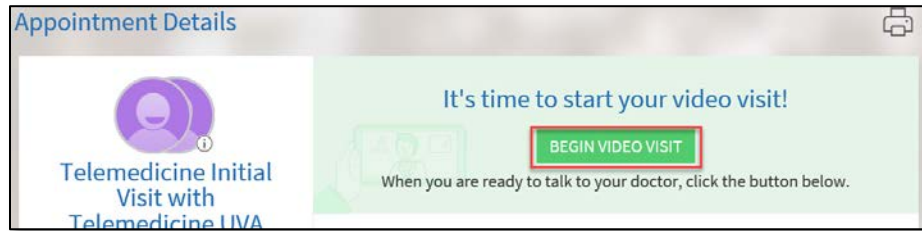


3. Find your telemedicine visit and Select “**Details**”.



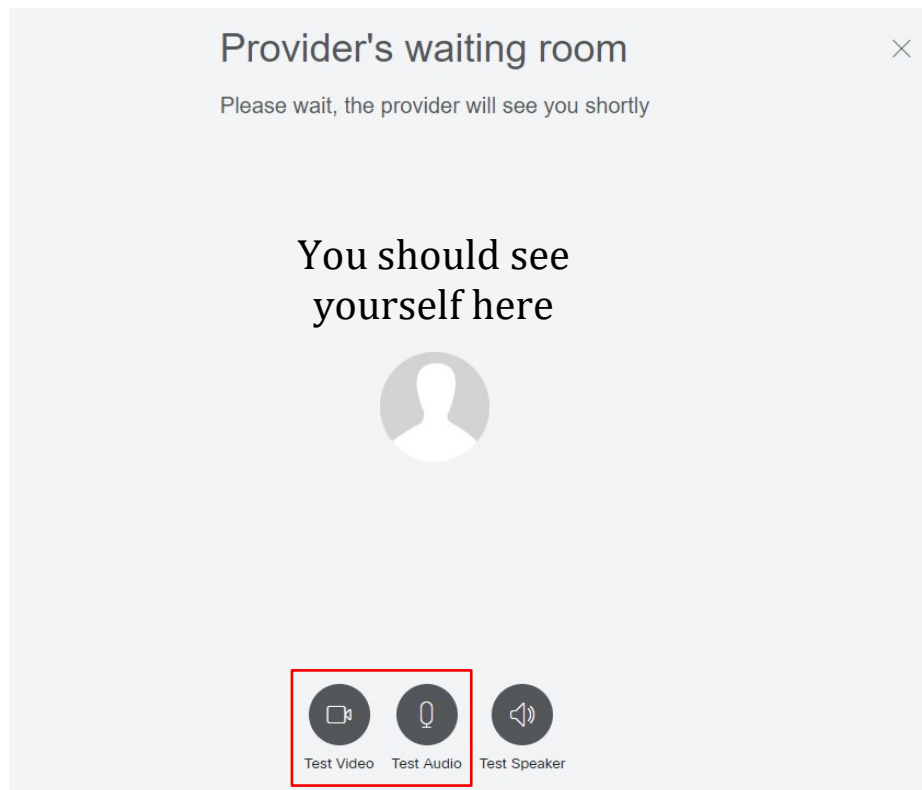
4. Make sure to read over "UVA Telemedicine Virtual Visit Through MyChart" (in appointment details) before connecting.

5. Select "Begin Video Visit" 10 – 15 minutes prior to the start of your visit.

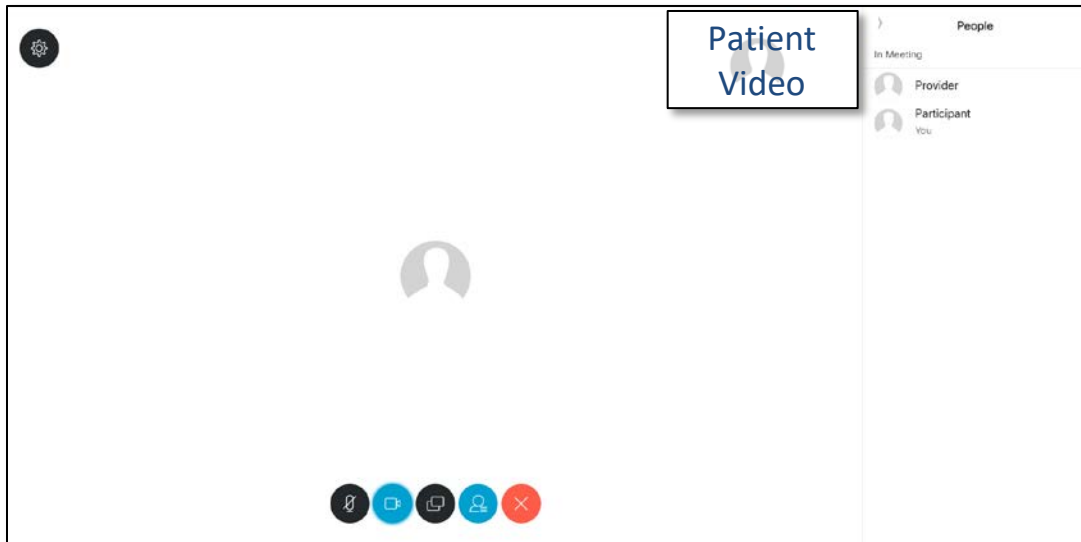


6. Follow instructions to allow access to Microphone and Camera
a. Call the MyChart Help Desk (434-243-2500) for additional help

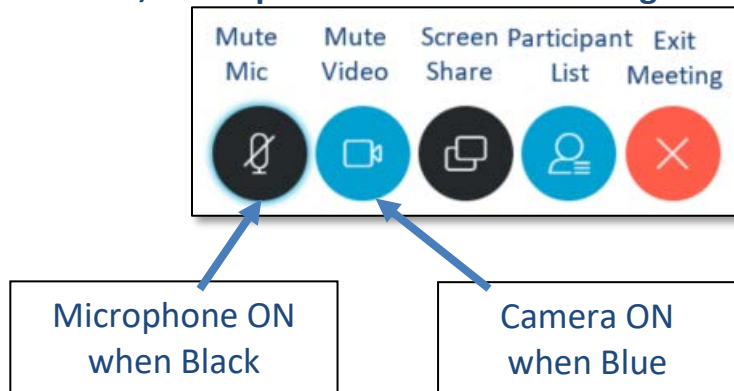
7. Test your video, audio and connectivity while waiting for your provider to join.



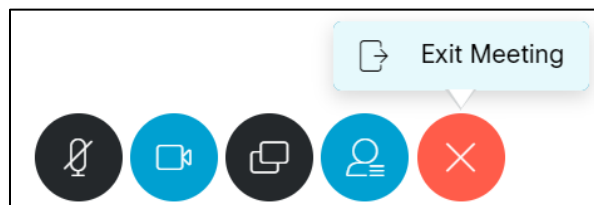
- Wait for your provider to join. Please be patient as they may be running a few minutes late! Call your clinic if your provider is more than 10 minutes late to join the visit.



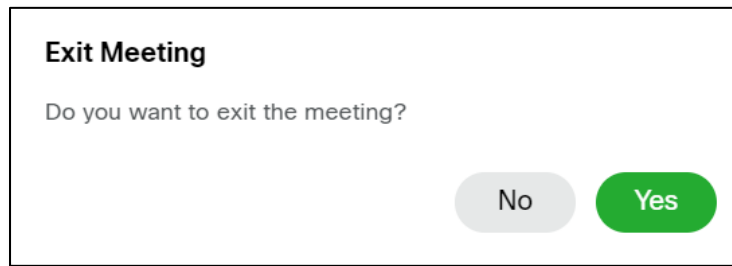
- Along the bottom of the screen will be a list of buttons; you will have a **Mute Mic, Mute Video, Screen Share, Participant List and Exit meeting.**



- When you are ready to exit the meeting, **click the Red X** at the bottom of your screen.



11. A pop up will ask if you are sure you want to exit the meeting, if yes **click Yes**.

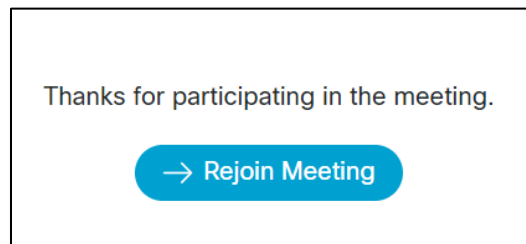


Exit Meeting

Do you want to exit the meeting?

No Yes

12. If you accidentally leave the meeting, you will be able to rejoin during the scheduled meeting time.



Thanks for participating in the meeting.

→ Rejoin Meeting