

# UVA Children's Coronavirus (COVID-19) Visitation Update: For Children Staying in the Hospital

LEVEL RED

UVA Children's cares about the health of our patients, their families, team members, and our community. For your safety, and those in our care, we are taking important steps to stop the spread of the coronavirus (COVID-19).

## What steps are we taking?

### Step 1: Visitor Restrictions: Designated Visitors Only

#### Who can be a Designated Visitor?

- Each child may have **two** adults as their Designated Visitor(s) for the length of their hospital stay.
- Children under 18 years old will not be allowed to visit at this time

#### When can you visit?

- **One Designated Visitor** may be at the bedside, 24/7.
- **Designated Visitors can trade places one time each day.** When you trade, you may visit your child together briefly.

### Step 2: Screening

You will be screened each time before entering the building to make sure you show no signs of being sick.

### Step 3: Requiring Masks:

**You must wear a mask at all times** while in any UVA Health building, including while you are in the room with a patient. If you are unable to wear a mask, please speak with a UVA team member at the building entrance.

### Step 4: Requiring Visitor Check-in:

- All Designated Visitors must check-in daily at the Main Lobby Information Desk and receive a new visitor badge each day.
- You must show ID to receive a Visitor ID badge.
- Expect delays at check-in. We may ask you to be seated for a short time.
- **You will not be allowed in patient care areas without a Visitor ID badge.**

### Step 5: Visiting With a Patient

- Please go directly to the patient's room or bed space.
- Please remain at the bedside with the patient **wearing your mask at all times.**
- **NICU** - Designated Visitors must stay in their baby's bed space during the visit. In Pods D-H, the bedside curtain must remain closed at all times.
- If you need to visit the restroom, cafeteria, etc., please return to the patient's room right away.

**Meals:** You may eat in the cafeteria and open waiting areas. Eating is not allowed in the patient rooms.

**Procedures:** If the patient must leave the unit for a procedure, the staff will let you know if you need to leave the patient's room.

## How can you connect with patients?

- **Call or video chat** on their personal phone
- **Call:** 434.982.1100 for the patient's room and phone number
- **Staff assisted Virtual Visit:** Using FaceTime, Skype, or Webex, contact the patient's health care team to arrange a visit.
- **Send A Free E-Card:**  
[uvahealth.com/ecard](http://uvahealth.com/ecard)
- **Mail:** Patient's Full Name  
UVA Medical Center  
1215 Lee Street  
Patient's Unit and  
Room Number  
Charlottesville, VA  
22903

Thank you in advance for your help as we plan to take the best care of YOU and your loved ones.