

# UVA Health & UVA Children's Coronavirus (COVID-19) Visitation Update: For Patients Staying in the Hospital

LEVEL YELLOW

UVA Health cares about the health of our patients, team members, community and YOU, our visitors. For your safety, and those in our care, we are taking important steps to stop the spread of the coronavirus (COVID-19).

## What steps are we taking?

### Step 1: Visitor Restrictions:

- **Only two visitors** at a time at the bedside during visiting hours, 8am-9pm
- Visitors must be **12 years or older**.
- **One adult visitor (18 years or older)** may stay overnight. Please ask about our Care Partner Program.
- Visitors who have tested positive for COVID, have been exposed to a positive patient, or have symptoms will not be allowed to visit until they have completed a 10 day quarantine and do not have symptoms for 24-hours.

#### Exception to restrictions:

- 1- **End of Life**- If facing death, additional visitors may be approved.
- 2- **Giving Birth**- If you are having a baby, you can have **two visitors 24/7**.

### Step 2: Requiring Masks:

You must wear a mask at all times while in any UVA Health building, including while you are in the room with a patient. If you are unable to wear a mask, please speak with a UVA team member at the building entrance.

### Step 3: Requiring Visitor Check-in:

- All visitors must check-in daily at the Main Lobby Information Desk and receive a new visitor badge each day.

You will not be allowed in patient care areas without a Visitor ID badge.

### Step 4: Visiting With a Patient

- Please wear your mask at all times.
- **Meals:** Visitors are not allowed to eat in the patient room. We ask that you eat in the cafeteria.
- **Procedures:** If the patient must leave the unit for a procedure the staff will let you know if you need to leave the patient's room.

### How can you connect with patients?

- **Call or video chat** on their personal phone
- **Call:** 434.982.1100 for the patient's room and phone number
- **Staff assisted Virtual Visit:** Using FaceTime, Skype, or Webex, contact the patient's health care team to arrange a visit.
- **Send A Free E-Card:**  
[uvahealth.com/ecard](http://uvahealth.com/ecard)
- **Mail:** Patient's Full Name  
UVA Medical Center  
1215 Lee Street  
Patient's Unit and  
Room Number  
Charlottesville, VA  
22903

Thank you in advance for your help as we plan to take the best care of YOU and your loved ones.



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Inpatient- Level Yellow- Limited  
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