

Overdue Ground Unit/Lost Communications

Purpose

When a Ground Unit is overdue by more than the thirty (30) minutes, that is, greater than 30 minutes has passed since the last communication, the appropriate PAIP will be activated and a telephone search will be initiated immediately by the Communications coordinator.

Policy

1. Communications Coordinator's Actions:

a. At thirty (30) minutes

- i. Attempt to establish communications with the Ground Unit using all resources:

1. UHF
2. VHF
3. EMS2
4. 800 Trunked
5. Satellite Phone
6. Cell Phones
7. Pagers
8. Personal cell phones

Satellite Phone Numbers	
Pegasus Ground	1 (480) 263-6162
NETS 1	1 (480) 768-4844
NETS 2	1 (480) 458-9392
Medic 11	1 (480) 263-6189

- ii. Call for cross-trained Communications Coordinator personnel as necessary to assist in Communications Center

- iii. Telephone Ground Unit intended destination

b. Activate **PAIP Beta Alert: Page Group 123**

- i. Include conference call phone number: **1-866-842-5779**
- ii. Include conference code number: **6428803530**

- iii. If the situation allows, remain on the line to adequately convey pertinent information to management team
- c. The leader PIN for the conference call for communication coordinator is: **6143**
- d. Plot the last known position and time of position report
- e. Compute/draw the Ground Unit's route of travel manually or utilizing CAD and mapping software

Under no circumstances shall any information be released to any member of the news media or any other person unless that information has been released by designated officials of University of Virginia.

References

This Policy meets the Commission on Accreditation of Medical Transport Systems (CAMTS) – Ninth Edition Standards:
03.08.02

Related Content

225.005 Ground Following Procedure
225.012 Ground Unit Accident/Incident PAIP

Document Attributes

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